

Lutheran Family Services Position Description

Position Title: Community Support Worker	Effective Date: September 2006
Pay grade: G	Reports to: Community Support Program Supervisor
Region: Eastern (supports Region VI)	Location: DTO - Omaha
FLSA Status: <input type="checkbox"/> Non-Exempt <input checked="" type="checkbox"/> Exempt	

LFS Mission Statement:

Lutheran Family Services expresses God's love for all people by providing quality human care services that build and strengthen individual, family and community life.

LFS Values:

Respect all people, families and communities. The pursuit of excellence is achieved through the education of staff and the celebration of diversity, collaboration and change. Integrity, accountability and teamwork are values that guide our communication and work in a manner that upholds the Agency's reputation and Christian value base.

Job Purpose:

To provide overall case management services. The program serves individuals residing in specified Region, who are 19 or older, and who are or who have a history of severe mental health disorder affecting their basic functioning. Mental Health providers, Hospitals, Regional Centers, will refer individuals to this program. Estimated length of service per client is two (2) years (Region VI).

Essential Job Duties:

- Develop an Integrated Treatment Team Plan (ITTP) and facilitate implementation of the Individual Program Goals. Including but not limited to Community Living Skills, Daily Living Skills, Interpersonal Skills, Vocational/Educational Skills, Medication Management, Physical Health Care, Mental Health Services, Substance Abuse Services, Resource Acquisition, Psychiatric Emergency/Relapse and any other consumer needs not addressed in one of the above areas. (Primary duty – 75%)
- Develop discharge plan with the client.
- Conducts needs assessment in client's place of residence.
- Worker arranging for and physically transporting Clients as needed to facilitate the above plan.
- Develop crisis response for each client, assess and respond to crisis situations as well as developing plans of actions with the client.
- Advocate for the client with other service providers
- Monitor client progresses in the services received and facilitate updating the individual service goals.
- Coordinate all treatment activities with services provided to the client by other resources.

Job Requirements:

- Bachelor's degree, social work, sociology, and/or other related fields
- Two years' demonstrable knowledge, familiarity, and/or experience in provision of community-based rehabilitation services.
- Demonstrated decision making skills and competencies to work with adult people with mental illness.
- Familiarity with psychotropic medications and their side effects.

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this position. They are not intended to be an exhaustive list of all responsibilities, duties, knowledge, skills, and abilities required of individuals so classified. Reasonable accommodations may be made to enable individuals with disabilities to perform essential job duties and responsibilities.

- Experience in problem-solving and using discretion in crisis mediation situations. Knowledge or ability to acquire knowledge of the sociological, behavioral and cultural factors. Influencing the behavior and attitudes of adults with severe emotional disorders and their families.
- Knowledge of the functions and services of the community organizations and related human services.
- Ability to communicate and effectively coordinate services, assign tasks and maintain records of services provided in a timely manner.
- High level of organizational skills, communication & interpersonal skills, and attention to detail required. Follow up and follow through required.
- Valid vehicle operator license, proof of liability insurance and ability to drive for Agency business (through compliant Motor Vehicle Record check).
- Served the specified geographic location/region.
- Commitment to the mission of Lutheran Family Services.

Hiring Manager Signature _____ Date _____

Employee Signature _____ Date _____

Director Human Resources _____ Date _____

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